

NAMAH CAPITAL RESOURCES LTD.

1) PROCEDURE FOR OPENING A TRADING ACCOUNT.

For opening a trading account with us, the client can either download the client registration form from our website or collect from our registered office and submit the same to us duly filled and signed along with the required documents mentioned in the registration form. After the form is received from the client, KYC details will be verified by our authorized representative and UCC code will be allotted after it is being approved. Further the client details will be uploaded on KRA and Exchange UCC portal for approval from the Exchange. Once the Exchange approval is received the client can start trading with us.

2) INVESTOR REDRESSAL MECHANISM

The company has a separate manual register for recording all clients related complain either received personally, via post or via email. The company has also designated email ID for sending complaints by its investors or clients. On receiving the complain, the Compliance officer checks the same and inform the client of all action taken by him for satisfaction of the client. If the compliance officer deserves the attention of the higher management or if the compliance officer is unable to dispose off complain to the satisfaction of the client or the exchange or the SEBI, the designated directors are informed of the situation by the compliance officer and all documents are placed before them within seven days of the receipt of the complain.

The designated director's review the pending complaints every seven days along with matters needed their attention.

The client can know about the status of their complaint by approaching the designated directors on Email ID namahcap@yahoo.com or Phone no. +91-9967425956 or +91-9820042329

SCORES facilitates you to lodge your complaint online with SEBI and subsequently view its status. The procedure for filing your complaint online with SCORES is as follows :

Filing complaints on SCORES - Easy & quick

- 1) Register on SCORES portal
- 2) Mandatory details for filing complaints on SCORES:
 - Name, PAN, Address, Mobile Number, Email ID
- 3) Benefits
 - Effective communication
 - Speedy redressal of the grievances

Link for filling complaint with SCORES : <https://scores.gov.in/scores/Welcome.html#>